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The seed is hope; the flower is joy.
- Author Unknown



Public Housing Resident Services



*Resident Services Mission:
To Support Public Housing
Residents Identify, Prioritize and
Meet Personal and Community
Goals and Needs.*



Health, Housing
& Human Services
CLACKAMAS COUNTY

Resident Services Overview

The Resident Services Department implements several programs, services and activities that strive to improve the quality of life for public housing residents. This is accomplished by reducing dependence on the welfare system and empowering residents to take control of their lives and neighborhoods. Services are available through referral and onsite at each public housing development.

Service Coordinators are available to assist residents with a wide variety of personal and community needs that allow residents to maintain self-sufficiency in their homes. The Service Coordinators work closely with Property Managers to:

- Identify Resident Goals
- Develop Strategies to Link Residents with Services and Overcome Barriers that Impede Access to Those Services
- Bring Services On-Site for High-Priority Resident Goals
- Monitor the Outcome of Services

For more questions about Resident Services at the Housing Authority of Clackamas County

CALL
Jane Brown at (503) 650-3133 or
Jemila Hart at (503) 702-1587

Program Areas

- ⇒ Youth Development Services
- ⇒ Education & Self-Sufficiency
- ⇒ Senior/Disabled Services
- ⇒ Community Involvement, Education & Crime Prevention



Youth of all ages participate in the First Tee Golf Program. This program provides youth an opportunity to develop life-enhancing values such as confidence, perseverance and judgment through golf and character education.

Youth Development



College students living in public housing have an opportunity to work during the summer for the Housing Authority through the Student Achievement Program.

Activities include:

- Mentoring
- Youth Advocacy
- Summer Lunch Program
- Sports and Recreation
- Teen Field Trips & Activities
- The Arts
- Environmental Learning
- Informal Education
- Life Skills Programs
- Support Groups
- Student Achievement Program
- Teen Employment & Training



Mentor Athletics

Education & Self-Sufficiency

Resident Opportunity for Self-Sufficiency

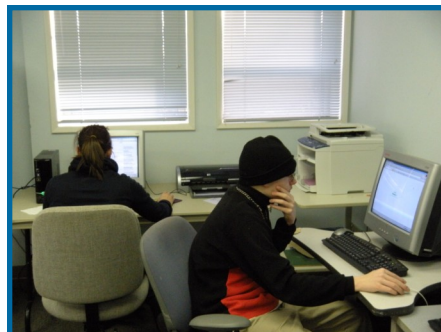
The purpose of the program is to help families increase earned income, reduce or eliminate the need for welfare assistance, make progress toward achieving economic independence and housing self-sufficiency.

Academic success is promoted through Homework Help and Tutoring Club.



Through HACC Service Coordination, residents have access to:

- Employment Services for teens and adults
- Youth Transitions
- Job Development
- Education and Training
- Financial and Homeownership Education
- Parenting, Health and Nutrition Classes
- Individual Development Account Services
- On-Site Tutoring & Homework Help
- Information and Referral



Youth and adults have opportunities to learn computer skills.

Senior/Disabled Services



Hillside Manor Walking Club

Self-Sufficiency Service Coordination helps improve living conditions and enables residents to age-in-place. Services include:

- On-Site Health and Wellness Activities such as Preventive Health Education, Nutrition Classes, and Exercise and Fitness opportunities
- On-Site Support Groups
- Information and Referral
- Creating and maintaining linkages to Social Services, Medicaid, Medicare, Food Stamps, Rehabilitative Services, Veterans Disability and In-Home Programs



Seniors and persons with disabilities participate in a number of educational activities.

Community

Seed to Supper Garden Workshops are one of many opportunities available for families to learn new skills.



HACC encourages resident involvement through:

- Resident Advisory Board
- Neighborhood Associations
- Crime Prevention
- Community Gardening
- Community Education
- Community Food Banks
- Community Service Opportunities
- Quarterly Property Management Resident Meetings
- Housing Redevelopment Meetings



Community Gardens in Milwaukie and Oregon City Public Housing Developments.